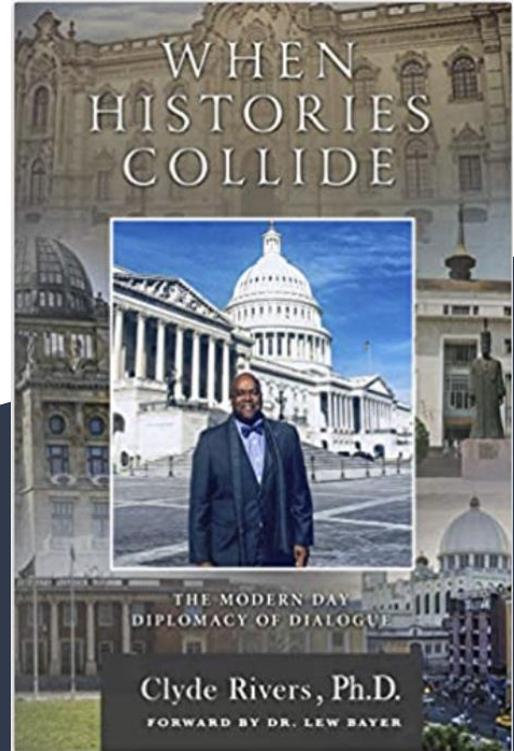


# When Histories Collide

The Diplomatic Method  
to Sir Clyde Rivers' Civility  
Dialogue Model

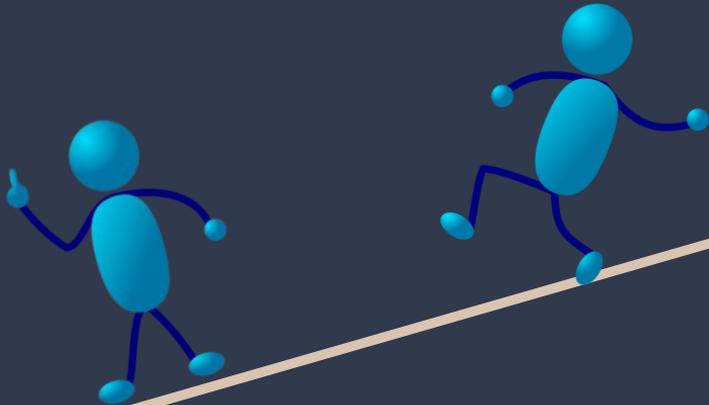


# Our Global Dialogue Divide



- ★ Opposing belief systems
- ★ Inability to see value in differences
- ★ Inability to see value in others - when two rights get it wrong
- ★ “Our histories are not our enemies.” Sir Clyde Rivers
- ★ “When we reject or kill the contribution, everyone loses.” Sir Clyde Rivers

# Bridging the Global Dialogue Divide



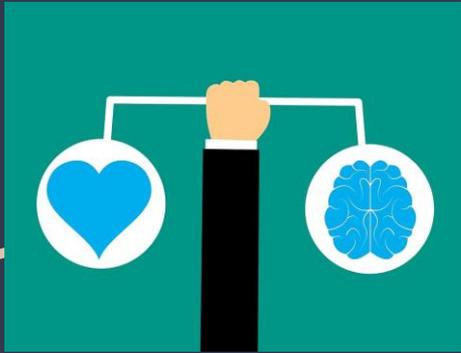
- ★ A universal law - kindness & respect
- ★ A *process* of positive movement to agree on a next step
- ★ Listening for change = a way forward
- ★ Ask “the Golden Question” - If the shoe were on the other foot...?

# What is a Historical Hook?



- ★ Cultural and traditional mindsets that have formed our thinking and actions.
- ★ We all have historical hooks that are real to us - my experience is my truth
- ★ Can cause us to shut down communication
- ★ Civil Dialoguers must identify Historical Hooks

# The Spirit of the Conversation



- ★ Read the attitudes and moods of others
- ★ Prepare your own emotions for the collision
- ★ Prepare a strategy of defense
- ★ Stay focused on your narrative

Let's do it!



Think Tank: Engage new solution-based thinking and produce ideas and strategies for when “historical hooks” come up in dialogue.

## Hot Topic:



Think: What are my personal historical hooks on this topic?

Activate Kindness & Respect: How might it feel to be in another's shoes or position on this topic and how would I want to be treated?

# Honor in Dialogue



- ★ Honor opens the door to Civil Dialogue
- ★ Civility Dialogue protocol creates a “Culture of Honor”
- ★ Makes a way for us to listen for change.
- ★ “Our personal histories give us permission to think like us.” Sir Clyde Rivers

## Hot Topic:



Apply honoring protocol, kindness and respect to the Hot Topic.

Think... How will these protocols affect our divides?

# The Dialogue of Listening



- ★ Gather data - the listener gets the most information
- ★ Historical Hooks - prepare for the collision
- ★ Create a “Platform of Dialogue”
- ★ Listen all the way through with no prejudgement
- ★ Value human perspective  
“My truth is real to me”

# Let's do it!



- ★ Share on your passion for 2 minutes
- ★ Everyone writes down what they heard
- ★ Round Robin share what you heard, mark off similarities
- ★ Come down to what you hear that is unique

# Steps to Successful Dialogue Listening



1. Create the “platform for dialogue”
1. Become a “Listenatory Listener”
1. Look for the next step forward

# Preparing the Platform of Dialogue



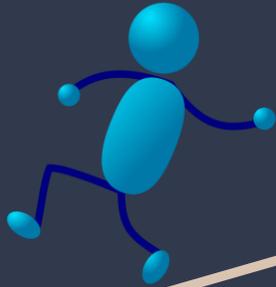
- ★ Pre-establish kind & respectful guidelines
- ★ Each person shares freely
- ★ Establish a Table Leader
- ★ Listen all the way through
- ★ Prepare for the collisions

# Being a Listenatory Listener



- ★ Listening to find action
- ★ Listen for one common denominator of agreement
- ★ Listen all the way through
- ★ Respect the Process - no shortcuts
- ★ Find the value in others

# Look for the Next Step



- ★ Find one thing that is common in your histories
- ★ No matter how small
- ★ “Listen for change”
- ★ The first step = success!
- ★ Every step builds the bridge

## Hot Topic:



Listen for 2-3 points you would be willing to start dialogue for change.

Look for the next step forward.

# Recognize a WIN!



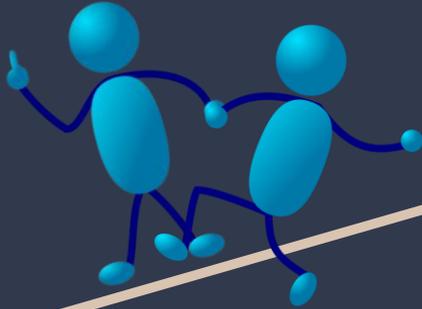
- ★ Define the finish line
- ★ Looks for small “wins” during the process
- ★ Celebrate each step forward
- ★ Winning the battle vs. winning the war
- ★ Recognize and internalize personal victories

# Diplomatic Dialogue



- ★ It's a *process* - creating a new narrative for change
- ★ Engage *all* parties involved
- ★ Search out one common element and engage
- ★ Listen, Learn, Honor the Process
- ★ Kind and Respectful Responses

# Uniting Our Histories Through Dialogue



- ★ Formed around a respect for each other's histories
- ★ “You add to me, and I add to you.”
- ★ Use conflicts as building blocks for change
- ★ Historical Collisions are part of the process
- ★ “Human currency pays civil and social bills.”

“We must not fear the collision, but use learned skills to navigate towards change.”

~Sir Clyde Rivers

